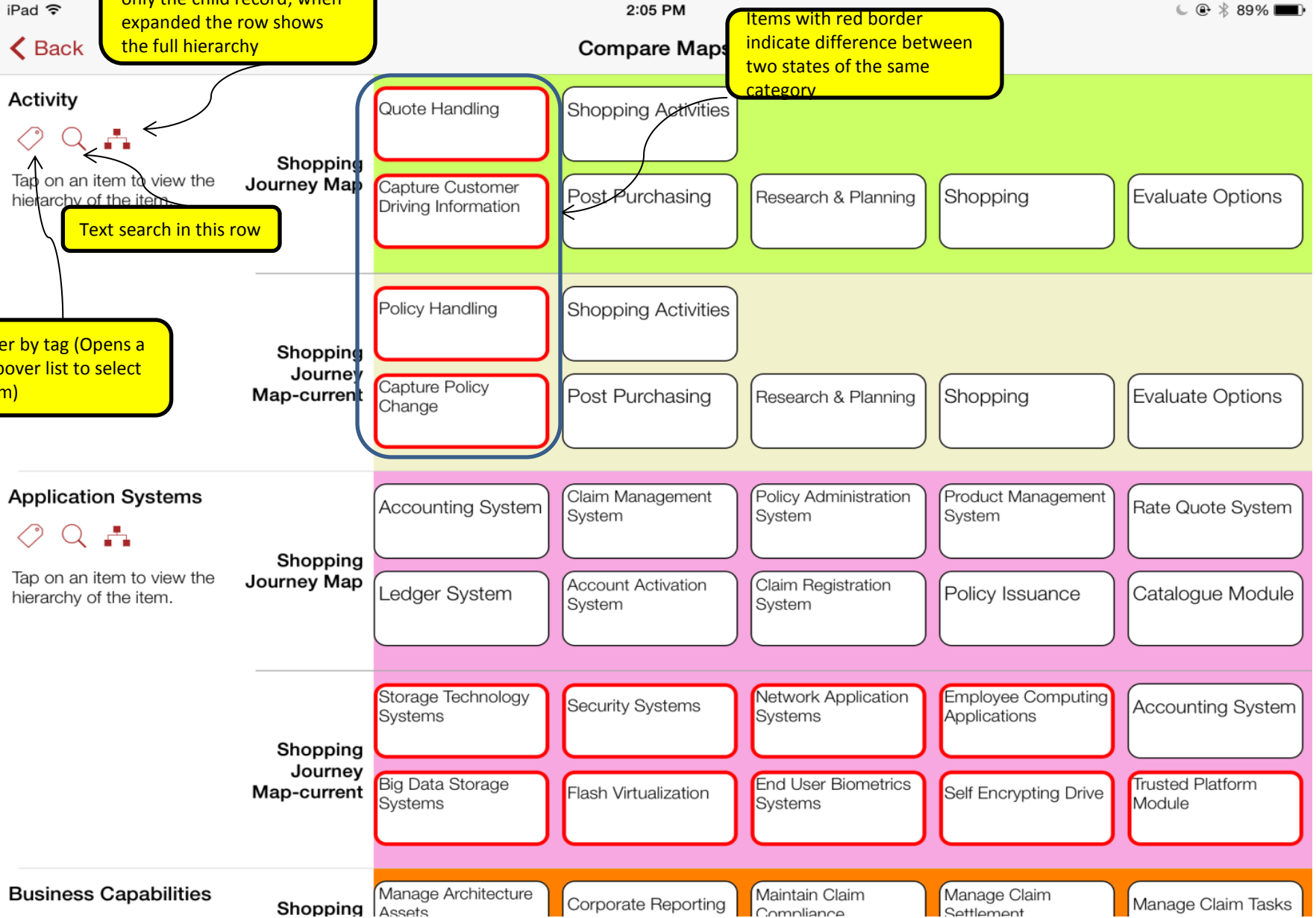# Enterprise Evolver

Compare at a glance

Core Compare Operations

Expand /Collapse row: when collapsed the row shows only the child record; when expanded the row shows the full hierarchy

Items with red border indicate difference between two states of the same category

Text search in this row

Filter by tag (Opens a popover list to select from)

iPad 2:05 PM 89%

‹ Back

Compare Maps

Activity

Tap on an item to view the hierarchy of the item.

Shopping Journey Map

| Quote Handling | Shopping Activities | | | |
| Capture Customer Driving Information | Post Purchasing | Research & Planning | Shopping | Evaluate Options |

Shopping Journey Map-current

| Policy Handling | Shopping Activities | | | |
| Capture Policy Change | Post Purchasing | Research & Planning | Shopping | Evaluate Options |

Application Systems

Tap on an item to view the hierarchy of the item.

Shopping Journey Map

| Accounting System | Claim Management System | Policy Administration System | Product Management System | Rate Quote System |
| Ledger System | Account Activation System | Claim Registration System | Policy Issuance | Catalogue Module |

Shopping Journey Map-current

| Storage Technology Systems | Security Systems | Network Application Systems | Employee Computing Applications | Accounting System |
| Big Data Storage Systems | Flash Virtualization | End User Biometrics Systems | Self Encrypting Drive | Trusted Platform Module |

Business Capabilities

Shopping

| Manage Architecture Assets | Corporate Reporting | Maintain Claim Compliance | Manage Claim Settlement | Manage Claim Tasks |

Filter by Tap to Compare or to find Gap

◇(3)

Application Systems

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Tap on an item to view the hierarchy of the item.

Shopping Journey Map-current

Claim Management System

Claim Registration System

Claim Reporting System

Claim Administration System

Claim Evaluation System

> Tapping on an item shows filtered results from the both state of the same category.

> These items don't exist in the other map indicating either gaps or consolidation.

Shopping Journey Map

Claim Management System

Claim Registration System

Business Capabilities

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Shopping Journey Map-current

Identify Fraud

Maintain Claims

Orchestrate Life Events

Determine Eligibility

Initiate Application

Shopping Journey Map

Identify Fraud

Maintain Claims

Determine Eligibility

Initiate Application

Maintain Profile Change

Business Service

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Tap on an item to view the hierarchy of the item.

Shopping Journey Map-current

Product Search Service

Billboard Commercial Service

Social Commercial Service

Product Description Service

Quote Application Service

Shopping Journey Map

Product Search Service

Billboard Commercial Service

Social Commercial Service

Product Description Service

Quote Application Service

Filter by Tap to Compare or to find Gaps

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Journey Map-current		Change			

Shopping Journey Map	Research & Planning 🏷(3)	Awareness	Shopping	Evaluate Options	Post Purchasing

Application Systems

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Tap on an item to view the hierarchy of the item.

Shopping Journey Map-current	Employee Computing Applications				
	Microsoft Office	Gmail For Enterprise	Desktop As Service	In Location Positioning System	

Shopping Journey Map	No data found (possible gap) ←

> 'No data found' also indicates that there are no corresponding applications in one state. This could be a possible gap.

Business Capabilities

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Shopping Journey Map-current	Identify Fraud	Maintain Claims	Orchestrate Life Events	Determine Eligibility	Initiate Application
Shopping Journey Map	Identify Fraud	Maintain Claims	Determine Eligibility	Initiate Application	Maintain Profile Change

Business Service

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Shopping Journey Map-current	Product Search Service	Billboard Commercial Service	Social Commercial Service	Product Description Service	Quote Application Service

Search to Compare to find Gaps

‹ Back   **Compare Maps**   ⑦

Activities

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| 🔍 Policy   ⊗ |

Shopping Journey ap-current

Policy Handling

Capture Policy Change

Keyword search to find gaps or compare maps.

Journey Map

No data found (possible gap)

Application Systems

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Shopping Journey ap-current

| Policy Administration System | Security Systems | Claim Management System | Rate Quote System | Product Management System |
| Microsoft Office | Self Encrypting Drive | Policy Issuance | Anti Viruses Systems | Claim Registration System |

Shopping Journey Map

| Policy Administration System | Claim Management System | Rate Quote System | Product Management System | Retail Banking Systems |
| Policy Issuance | Claim Registration System | Financial Analysis | Catalogue Module | Application Processing System |

Business Capabilities   **Shopping**

| Identify Fraud | Maintain Claims | Orchestrate Life Events | Determine Eligibility | Initiate Application |

Tags to Compare or to find Gaps

‹ Bac   **Compare Maps**   ?

Search by Tags and Attributes

Clear   Apply

Activi

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Tap on
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Research About Products	›
Shopping	›
Claims Documents	›

g Activities

& Planning | Awareness | Shopping | Evaluate Options | Post Purchasing

g Activities

& Planning | Awareness 🏷️(4) | Shopping 🏷️(3) | Evaluate Options | Post Purchasing

(n & Planning) 🏷️(3)

Application Systems   **Shopping Journey Map-current**
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| Ledger System | Account Activation System | Claim Administration System | Claim Reporting System | Claim Evaluation System |

Shopping Journey Map

| Ledger System | Account Activation System | Claim Registration System | Policy Issuance | Product Design Module |

Business Capabilities   **Shopping Journey Map-current**
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| Identify Fraud | Maintain Claims | Orchestrate Life Events | Determine Eligibility | Initiate Application |

Shopping Journey Map

| Identify Fraud | Maintain Claims | Determine Eligibility | Initiate Application | Maintain Profile Change |

Business Service   **Shopping**

| Product FAQ Service | Product Description Service | Social Commercial Service | Billboard Commercial Service | TV Commercial Service |